

Results report

Management Of The Windows Environment,
Advanced Level



ISOGRAD (TOSA)

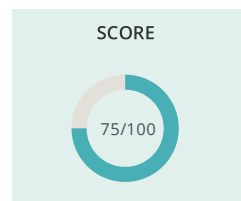
Ms fst_1644600 Ist_1644600

Candidate ID: 1644600

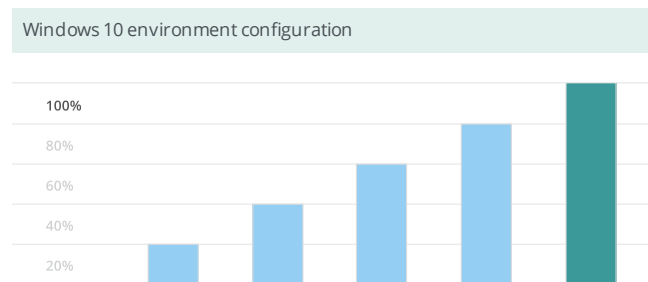
Score: 75/100

Test date: April 5, 2023

1. Result

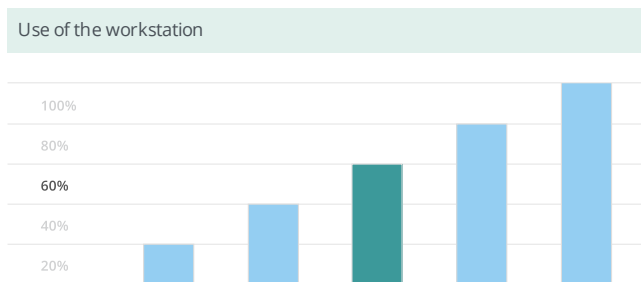


2. Domains



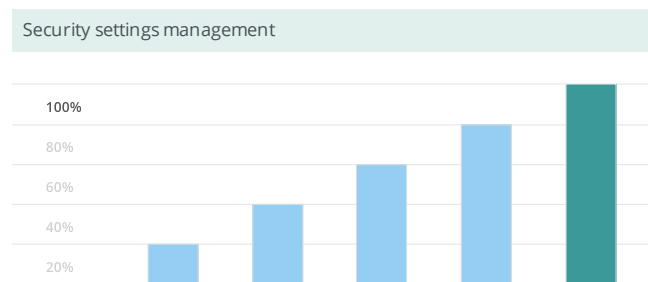
Domain description:

This domain covers skills on configuring the Windows 10 environment namely everything related to a user's session but also customizing and organizing the environment. The questions in this area also cover connecting to Wifi, a printer and other device additions.



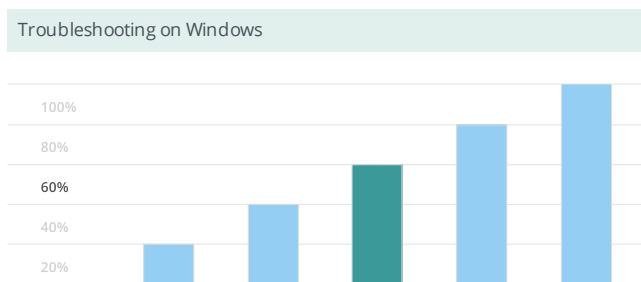
Domain description:

The skills tested in this area include using the desktop via file explorer, application windows, keyboard shortcuts, virtual desktops, the Start menu, and the taskbar. The questions also cover connecting to the Wi-Fi network and manipulating files.



Domain description:

The questions in this domain cover configuration knowledge of desktop protection tools such as the Security and Maintenance Center, Windows 10 Defender, Windows 10 Update, File History, and Firewall. Questions also cover stopping a task, restoring deleted items, setting a password, locking or closing a session.



Domain description:

In this domain, the candidate is tested on the use of problem-solving tools available with Windows 10 such as System Restore, Task Manager, Performance Analyzer and Safe Mode. The candidate is able to back up and restore data, fix printing issues, fix connection issues, troubleshoot system updates, and reinstall printer drivers.